



# National Finance Center Customer Notification

**Date of Notification:** March 29, 2011

**Subject:** NFC System - EPIC Web Issues Update - Resolved

**Database/Customer(s) Affected:** All

**Dear Customer:**

This notification is a follow-up to a notice issued earlier stating that we are experiencing issues generating reports in EPIC Web. The issue has been resolved and the application is now available. There is no action required on the part of the customers.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Customer.Support@nfc.usda.gov](mailto:Customer.Support@nfc.usda.gov).

JAF/M5-11-081/107

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## "Tip of the Week"

Employees are reminded that they can go to the NFC home page at [www.nfc.usda.gov](http://www.nfc.usda.gov) to view the procedures on how to access the Employee Personal Page. Once they access the NFC home page, go to **Publications** and click on the drop down menu located under Search by Type of Publications. Highlight **Procedures by Acronym** and click on the letter **E** for Employee Personal Page. Then click on **Employee Personal Page**.